

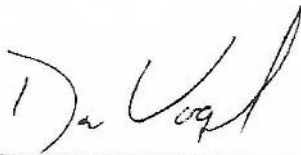
To whom it may concern,

As a General Manager for University View Student Residence, I have hired ATR Property Maintenance to perform numerous services at our Student apartment building over the past couple of years.

Due to the fact that University View is a student occupied building, the turnover rate for our tenants is very high. In order to do my job properly our facility and units must be as clean and presentable as possible. This keeps our current tenants happy and increases the likelihood of them renewing their leases and recommending University View to fellow students. For this reason, ATR has become a valuable asset to our company.

I have used a variety of the different services ATR Property Maintenance provides. They have successfully removed graffiti from the exterior of our building. We also had an issue with an odour coming from our garbage chute so we had ATR come in and clean our chute, bin, and collection area. The odour was drastically reduced as were the number of accompanying tenant complaints. Most recently we had ATR come in to strip and wax VCT tiles and clean the carpets in our units for our lease turnover in the fall. There is very little time between when one tenant moves out and another tenant moves in, so superior time management skills were needed to get the job done. ATR was able to complete the work in all units by the time specified without making any sacrifices to the high quality of their work.

Overall, ATR has handled themselves in a very professional manner when working in and around our tenants and staff. They met and exceeded my expectations for all work completed. I look forward to working with ATR Property Maintenance on new projects in the future.



Dan Vogel
General Manager
University View Student Residence